

Demand Report


Generated Date: 2023-10-19





Demand: All Demand Group By: Portfolio / Type

Demand




Regulatory



| Name | Business Need | Business Priority | Requesting Department | Demand Owner | Status | Follow up Date | Days Overdue |
|-------------|--|-------------------|-----------------------|---|--------|----------------|--------------|
| POPI Portal | To establish an online portal to address all POPI concerns internally. | High | Project Office |  Peter Fraklin | Logged | 2023-10-29 | 0 |

Run the Business

| Name | Business Need | Business Priority | Requesting Department | Demand Owner | Status | Follow up Date | Days Overdue |
|---------------------------------|---|-------------------|------------------------|---|----------|----------------|--------------|
| Fixed Assets Register | To have a single asset register to manage physical assets and financial treatment of depreciation. | High | Finance |  Harry Adams | Analysis | 2023-11-30 | 0 |
| Server Platform Standardization | Application servers need to be upgraded to latest supported Windows Server Operating systems. Orphan projects may be spawned per application. Maintenance agreements will be renewed. No need to upgrade applications | High | Information Technology |  Tracey Marais | Analysis | 2023-11-30 | 0 |

Transform & Grow

| Name | Business Need | Business Priority | Requesting Department | Demand Owner | Status | Follow up Date | Days Overdue |
|----------------------------------|--|-------------------|------------------------|--|----------|----------------|--------------|
| Internal Communications Strategy | To design and implement a internal communication strategy and plan to support the business | High | Project Office |  Adrian de Villiers | Logged | 2023-11-29 | 0 |
| Accredited Training Office | Post attaining accreditation, plans and processes will need to be implemented to effectively launch our program to trainees. | Critical | Project Office |  Mary Eksteen | Logged | 2023-10-22 | 0 |
| Franchise Sales Data Reporting | Integrate claims data into reporting capability. | Low | Information Technology |  Manny Sanchez | Analysis | 2023-10-30 | 0 |

| | | | | | | | |
|--|--|--------|---------|---|--------|------------|---|
| Optimise Sales Performance with Automation | <p>Sales automation has the potential to reduce the cost of sales by freeing up time spent on administration and reporting that will unlock additional revenue by automating various processes and tasks.</p> <p>As a sales organisation we must adjust our ways of working as well as the technology being used to allow for this.</p> | Medium | Finance |  Barry Linekar | Logged | 2023-10-19 | 0 |
| Vendor Onboarding | <p>Shared Services Masterfile is currently a manual paper-based and email-based process and upon request from the business, relevant application packs are sent via email to applicants, vendor or customer. The vendor or customer then complete the form and return it to Shared Services. Shared services check the documents and return those that are either incomplete, or application forms or documents are omitted or missing. The application pack consists of many types of Account creation details, legal and SARS agreements, credit limits and banking confirmation details. The task is onerous, since these documents are continually and repeatedly emailed back and forth until Shared Services confirms the application is correct and the account is created successfully. Automation of this process will improve the efficiency in collecting the data and approval processes</p> | Low | Finance |  Steven Rouchester | Logged | 2023-11-09 | 0 |